envisage
patient check-in

Envisage Patient Check-in System Self Install Guide

Important

Before starting, make sure that you have the correct tools to hand and a clear enough space to work.

To complete the hardware installation, you will require:

- 1 x Mounting bracket that supports VESA 100 or 75
- 4 x M4 screws with a maximum thread protrusion of 5mm beyond the mounting plate

Before fitting the backplate to the touchscreen, hand thread the M4 bolts into the threaded inserts of the backplate to confirm the bolts are compatible.

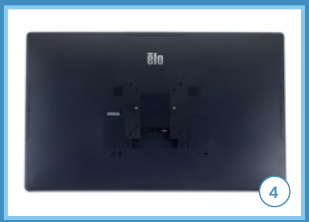
If you encounter any resistance, stop immediately and contact our technical support desk. Inserting bolts that

are too long, too short, or the incorrect thread may result in damage to the touchscreen and invalidate the warranty. Always verify that there are adequate threads to secure the backplate to the monitor. Failure to do so may result in personal injury or damaged hardware.

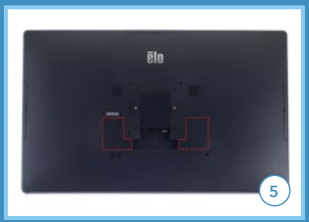
This guide assumes that you will follow the bracket manufacturer's fitting instructions and will have considered any additional cabling requirements.

Installation Guide

1. Disconnect and dismount your existing system from the wall bracket. Unplug the power supply and discard. DO NOT attempt to reuse an existing power supply with your new system. Doing so may cause serious damage and will invalidate your warranty.
2. Unscrew and remove the backplate from your existing screen and place this to one side for later.
3. Remove the touchscreen and power supply from the packaging.
4. With the reverse side facing upwards, place the screen onto a flat surface. Retain the plastic film on the surface of the screen to prevent damage during the installation process.



5. To expose the power and network sockets, locate the cable security covers, and remove these to expose the required connections.



6. Connect the power and network cable to the touchscreen and reinsert the cable security covers.

7. Using 4 x M4 screws, fasten the mounting plate to the back of your touchscreen. **CAUTION:** Please ensure the M4 screws will not penetrate the back of the screen by more than 5mm or damage to the internal components may occur. Equally there must be sufficient thread length to ensure a secure fixing of the bracket to the screen.

8. Carefully hang the touchscreen onto the mounting plate and reposition it as required. Depending on the type of bracket used, secure the touchscreen to avoid the device being dislodged or moved.
9. Power on the touchscreen and select "Enrol with Eloview" followed by "OK".

10. If required, the touchscreen will download and install any outstanding security updates. Please allow up to 30 minutes for this process to complete.

You are now ready to activate your system, please contact our Technical Support team by calling **0114 399 0010**

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